

GENCOM DOMESTIC ASSIST PROGRAMME



Call 087 114 5029 / 083 789 0418

ROADSIDE ASSISTANCE

With Gencom Roadside Assistance, you will be supported in the event of the following emergencies:

1. Flat Battery
2. Keys locked in vehicle
3. Flat Tyre
4. Run out of fuel
5. Mechanical & Electrical Breakdown
6. Accident Tow
7. Storage

EMERGENCY MEDICAL SERVICES

The Call Centre provides immediate access to a team of dedicated nurses and paramedics, together with a national complement of accredited medical assistance Service Providers who will assist with a medical emergency.

The services include:

1. 24/7 Telephonic Advice and Information
2. Referrals to Medical Practitioners and facilities
3. Emergency Medical Transportation
4. Call Forwarding Services.

LEGAL ASSISTANCE

Legal Advice Service is a powerful, dynamic product that provides a comprehensive legal assistance service to the individual and his/her immediate family.

The service comprises:

- A 24-hours telephonic legal advice line;
- A legal document service; and
- A direct legal consultation service.

HOME ASSISTANCE

With Gencom Home Assistance, you will have access to the following services:

1. Plumbers
2. Glaziers
3. Electricians
4. Locksmiths
5. Tree Felling
6. Beekeepers
7. Pest Controllers

Benefit does not include maintenance.

HOME DRIVE

We will provide you with **6 free trips per year** in the event that you require a Home Drive.

GRM PROGRESSIVE WEB APP

An exciting and innovative Gencom web mobile app that will allow you to access your Gencom Assist benefits seamlessly. There are several exciting functions, packaged into a very smart future proof app to ensure client service excellence!



Scan the QR Code to download the App!

