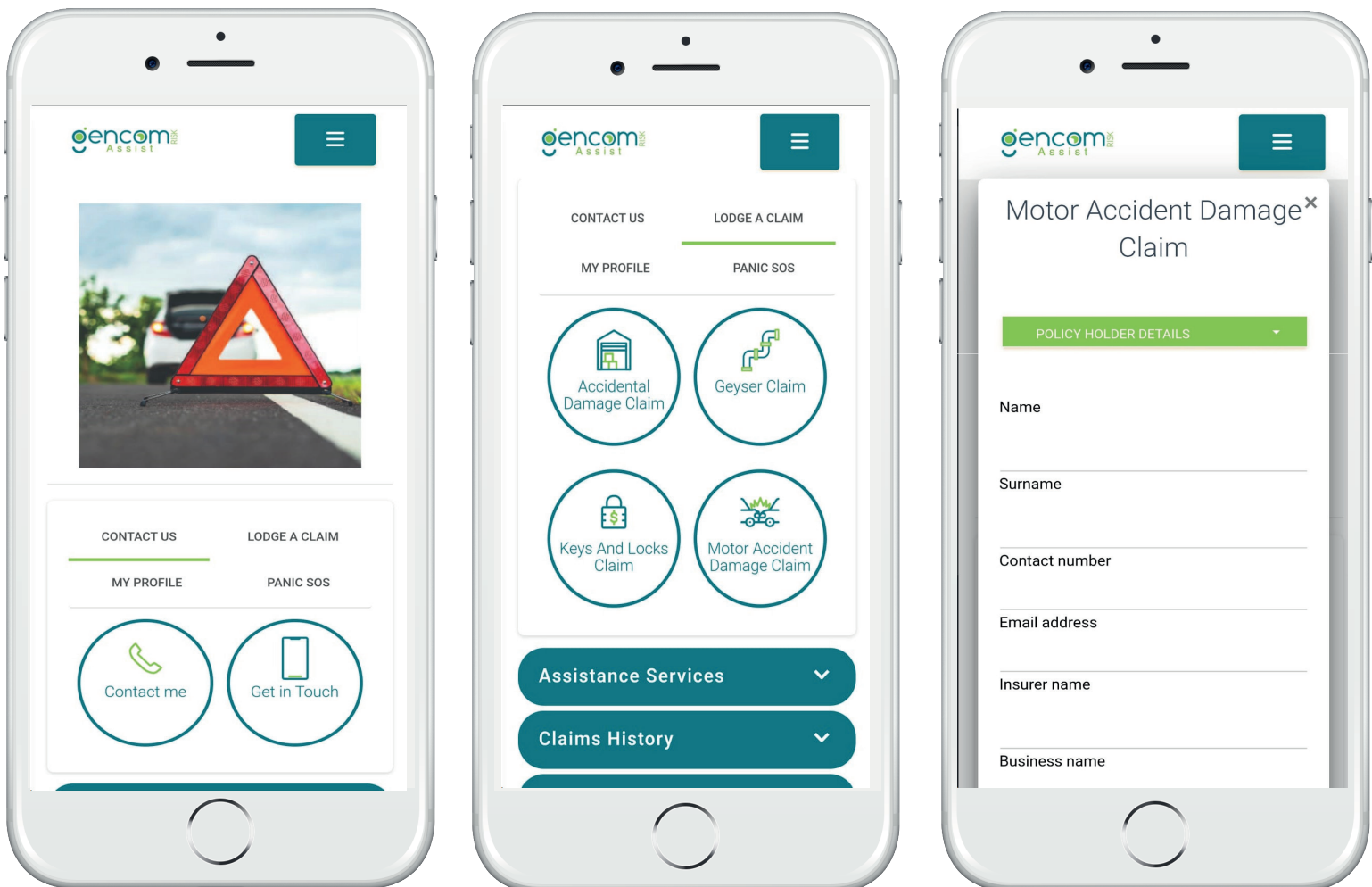


# GENCOM MOBILE WEB APPLICATION

LOADED WITH EXCEPTIONAL FEATURES & SERVICES



- ✓ **Build a unique risk profile** of your member through intelligent data gathering.
- ✓ Seamless access to **value-added services** including detailed information of the product and benefit entitlement.
- ✓ **Additional cover** can be requested via the app or a request can be lodged to remove risk items.
- ✓ **Real-time view** of their member schedules through live API integration.
- ✓ **A built-in panic button** through API integration to alert the call centre to call the member back and arrange immediate assistance.
- ✓ **Members will be able to lodge a claim on the app** for various claim types according to your requirements. These documents can be completely tailored to suit your needs and additional claim types created. All information is date and time stamped for accurate record keeping and providing an audit trail.

1. **Accidental Damage Claim**
2. **Geyser Claim**
3. **Keys & Locks Claim**
4. **Motor Accident**

- ✓ **Digital signatures** are provided for in the app to ensure a member can sign on a claim form, vehicle pre-inspection form and/or others as required.
- ✓ Members will be able to **recommend new leads** to Gencom through our referral engine.