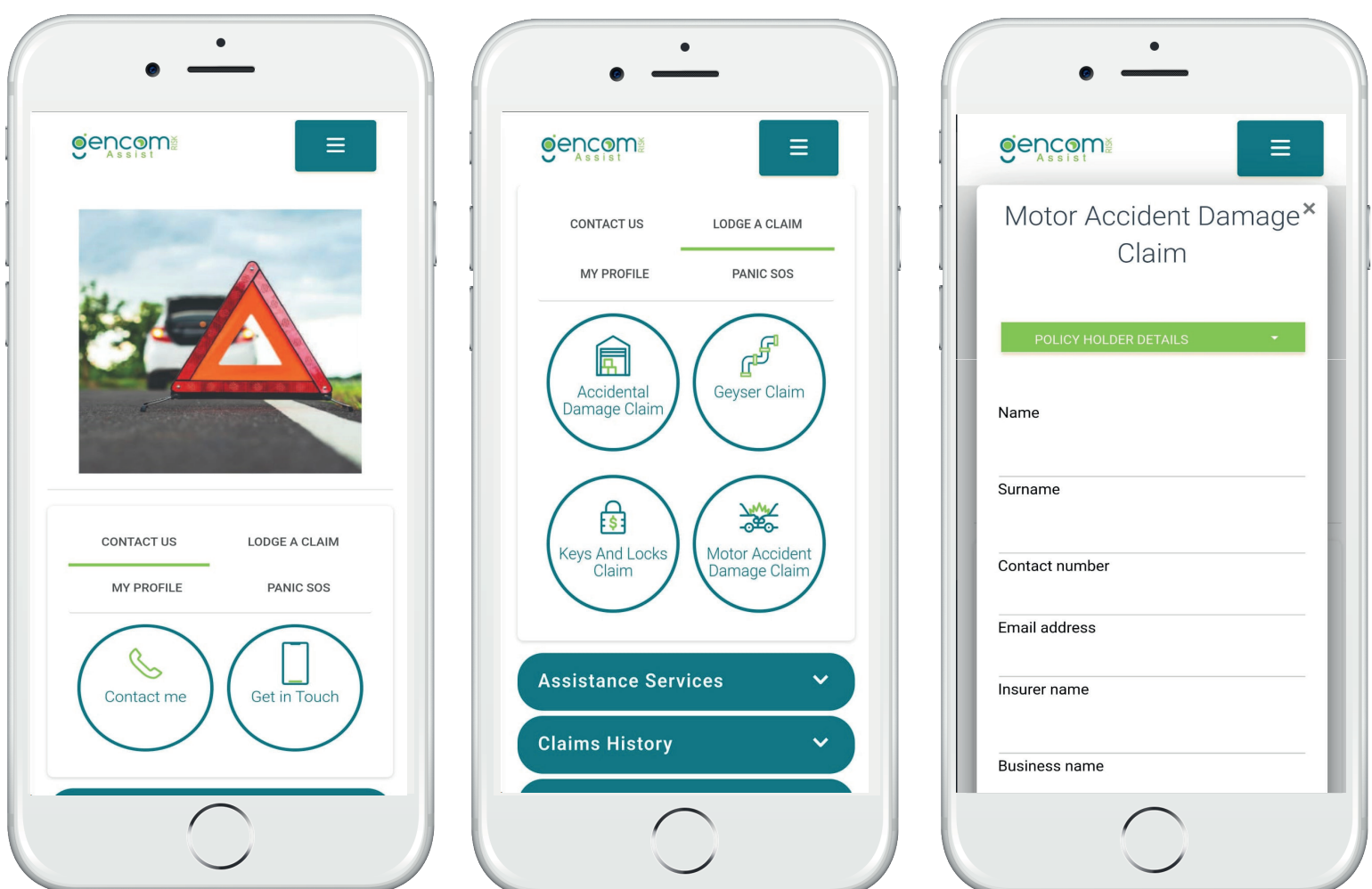


# GENCOM MOBILE WEB APPLICATION

LOADED WITH EXCEPTIONAL FEATURES & SERVICES



- ✓ **Build a unique risk profile** of your member through intelligent data gathering.
- ✓ Seamless access to **value-added services** including detailed information of the product and benefit entitlement.
- ✓ **Additional cover** can be requested via the app or a request can be lodged to remove risk items.
- ✓ **Real-time view** of their member schedules through live API integration.
- ✓ **A built-in panic button** through API integration to alert the call centre to call the member back and arrange immediate assistance.
- ✓ **Members will be able to lodge a claim on the app** for various claim types according to your requirements. These documents can be completely tailored to suit your needs and additional claim types created. All information is date and time stamped for accurate record keeping and providing an audit trail.

1. **Accidental Damage Claim**
2. **Geyser Claim**
3. **Keys & Locks Claim**
4. **Motor Accident**

- ✓ **Digital signatures** are provided for in the app to ensure a member can sign on a claim form, vehicle pre-inspection form and/or others as required.
- ✓ Members will be able to **recommend new leads** to Gencom through our referral engine.

## HOW TO INSTALL THE GENCOM PWA



### HOW TO DOWNLOAD TO ANDROID

1. Click on the link below or scan the QR code

[CLICK HERE](#)

2. Click on the "Add to Home Screen Button"  
This can be found under the login button
3. Click on Install
4. If you cannot see the "Add to home screen button" kindly follow the below steps:
  - Click on your browsers menu icon
  - Click on Add page to
  - Click on home screen
  - Add



Scan QR Code to download  
on iOS & Android.




### HOW TO DOWNLOAD TO APPLE

1. Click on the link below or scan the QR code

[CLICK HERE](#)

2. Pop-up will display with download instructions:

To install on iOS, tap the share  icon at the bottom of your screen.

3. Select "Add to Home Screen"
4. Click on Add
5. Open the GENCOM PWA on your device



Scan QR Code to download  
on iOS & Android.

### HOW TO REGISTER

1. Click on Sign Up
2. Enter your details on the Sign Up page
3. Create a password
4. Click on Sign up  
*You will receive a successful pop-up once signed up.*
5. Click on Login  
*Use your email address and password created to sign in.*

### HOW TO CHANGE YOUR PASSWORD

1. Click on Forgot Password
2. Enter username (email)
3. Click on get verification code  
*\*code will be sent to your email*
4. Enter your verification code
5. Enter new password
6. Click on change password